

## Become a Volunteer!

If you have a experience of disability, if you want to share a particular skill, or if you just have some time to spare we would love to hear from you.

We are always looking for enthusiastic people to operate our Advice Line, provide admin support, help with the publication of our newsletter or provide support for our website.

In return you can gain office experience, publicity skills or receive training and be part of a warm and pleasant team.

Please contact us on 020 8831 6070 or drop us an e-mail at [advice@richmondaid.org.uk](mailto:advice@richmondaid.org.uk).

You can also drop in between 11:00 and 16:00 Monday to Friday.



Richmond AID is affiliated to DIAL UK.



### RICHMOND AID



### HOW TO CONTACT US:

Disability Action & Advice Centre  
4 Waldegrave Road  
Teddington  
TW11 8HT

Phone: 020 8831 6070  
Website: [www.richmondaid.org.uk](http://www.richmondaid.org.uk)  
E-mail: [advice@richmondaid.org.uk](mailto:advice@richmondaid.org.uk)

Designed and produced by Richmond AID,  
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## RICHMOND AID

Richmond Advice &  
Information on Disability

Are you disabled?  
Do you need  
relevant and  
accurate advice?  
Contact Richmond  
AID



020 8831 6070

[advice@richmondaid.org.uk](mailto:advice@richmondaid.org.uk)



Richmond AID

Advice  
and  
Information  
on  
Disability

## Richmond Advice and Information on Disability (Richmond AID)



Richmond AID

Advice  
and  
Information  
on  
Disability

### Richmond AID

Richmond AID is a charity run by disabled people for disabled people, providing advice on any aspect of disability for disabled people, their families and friends and professional people.

Our aim is to supply a holistic package of advice and information which will give disabled people better choice, more independence and support.

Because our service is compiled and researched by people who have personal experience of disability, it means that we have a real understanding of the needs of disabled people without being patronising.



### The Advice Service

Richmond AID operates an Advice Service which is open from 11:00-16:00 Monday to Friday.

You can contact us by phone, fax, e-mail or in person, and you can also find information on our website at [www.richmondaid.org.uk](http://www.richmondaid.org.uk).



### Enquiries

We will answer enquiries on any disability related issue such as disability benefits, equipment, disability discrimination, local courses and events and sports.

We also have free factsheets, a Disability Information Handbook and a quarterly newsletter packed with useful and interesting information.

If you have an enquiry please do not hesitate to contact us. We have a friendly team ready to answer your questions.

### The DAAC

We are based at the fully accessible Disability Action and Advice Centre (DAAC), next to the library. The 33 281, 285 and R68 buses stop just down the road and the train station is approximately 5 minutes away. Please check out our leaflet on the DAAC for other services available.

### Key Strategic Organisation

Richmond AID is the Key Strategic Organisation (KSO) for physical and sensory disability for Richmond upon Thames —this means we represent you. Please tell us your views about the services you get from the council or the PCT.

For information check out our website at [www.richmondaid.org.uk](http://www.richmondaid.org.uk) or get in touch with Paul Redfern at [p.redfern@richmondaid.org.uk](mailto:p.redfern@richmondaid.org.uk).