



Advice
and
Information
on
Disability

Richmond AID Factsheet

Accessible Transport

Minibus

Dial-a-ride

Local journeys booked ahead. Fares are based on length of journey.
You must be registered to use this service.
For information on how to join, call: 0845 9991 999

Richmond and Kingston Accessible Transport (RaKAT) :

Provides low cost accessible transport for groups and organisations.
You can contact them at:

North Kingston centre
Richmond Road
Kingston
KT2 5PE
Tel: 020 8481 0031
Email: info@rakat.org.uk

Taxis

One stop Taxi Booking: 0871 871 8710

Taxicard

Subsidised taxi trips for registered users. Fares are based on distance.
For more information you can contact the Accessible Transport Unit:

Accessible Transport Unit
Disability Action and Advice Centre (DAAC)
4 Waldegrave Road
Teddington
TW11 8HT
Tel: 020 8831 6312 or 020 8831 6094
Fax: 020 8831 6099
Email: accessibletransport@richmond.gov.uk

Capital Call

Assisted transport for Taxicard members. Call: 020 7275 2446
Available in some local London boroughs: Kingston, Hillingdon,
Hounslow.

Richmond upon Thames Taxi Voucher Scheme

Door-to door service for people with mobility difficulties, using black cabs
and minicabs. Members are allocated a sum of vouchers for the year.
Contact the Accessible Transport Unit: 020 8831 6097 or 020 8831 6094

Local taxis approved by the Accessible Transport Unit

Ray Searle	020 8973 0762 Mobile: 07956 240 380
Terry Maycock	Mobile: 07850 322 095
Michael Thompson	020 8707 3984 Mobile: 07863 171 974
Paul Rogers	020 8384 4793 Mobile: 07768 473 042 Short 1876
Tony Joyce	020 8287 9187 Mobile: 07795 966 765 Short 1122
Mike Saward	Mobile: 07949 597 617
Ted Neale	01932 705774 Mobile: 07961 179 771 Short 1067
Colin Whyte	020 8560 8893 Mobile: 07836 799

Local Voluntary Groups providing lifts (for medical appointments, shopping, and more)

Barnes, Mortlake, East Sheen:	FISH Busline 020 8876 3765 Helpline 020 8876 3414
Ham , Petersham	Ham and Petersham SOS Scheme 020 8948 1090

Hampton, Hampton Hill	Hampton and Hampton Hill Voluntary Care Group 020 8979 9662
Kew	Kew Neighbourhood Association 020 8948 8054
Richmond	Richmond Good Neighbours 020 8332 9741
Teddington, Hampton Wick	Teddington and Hampton Wick Voluntary Care Group 020 8943 3112
Twickenham	Help a Neighbour in Distress (HANDS) 020 8891 3346

Public Transport

Disabled Person's Freedom Pass

Free travel on buses, tubes, Dockland Light Railway.

Contact the Accessible Transport Unit,
Disability Action and Advice Centre,

4 Waldegrave Road, Teddington TW11 8HT 020 8831 6312

Over 60 Freedom Pass

Apply at your nearest post office.

Tfl/London Dial-a-Ride Travel Assistance Scheme

Gives advice on planning a journey using an accessible route

5 Mandela way, London SE1 5SS 020 7027 5822

email enquire@tfl.gov.uk

Accessibility Guides

Leaflets on Getting Around London; Step-free Tube Guide; Assisted Transport Services are available from www.tfl.gov.uk

020 7222 1234

Access to Work

Help with transport to work:

Jobcentre Plus Business Team 020 8218 2719

www.jobcentreplus.gov.uk

Buses

London buses are low floor and have ramps.

Each bus has room for one wheelchair (maximum 70cm wide, 120cm long).

Wheelchair users travel free.

Ring Customer Services on 0845 300 7000 to report broken ramps.

Trains

Railcard

The Disabled Person's Railcard costs £18 per year and entitles you to one third off fares.

Contact:

Rail Travel Made Easy

P.O. Box 11631

Laurencekirk

AB30 9AA

Tel: 0845 605 0525

Minicom/textphone 0845 601 0132

Web: www.disabledpersons-railcard.co.uk

National Rail Assisted Travel Enquiries 08457 48 49 50

They will tell you which companies run each route and how to contact them.

South West Trains Assisted Travel

Book help at least 24 hours before your journey. Contact:

Tel: 0800 52 82 100

Minicom/textphone: 0800 69 20 792

Web: www.southwesttrains.co.uk

Or in person at a staffed station.

Road Travel

Blue Badge Scheme

If you have severe mobility problems the Blue Badge enables you to park free on parking meters and on some yellow lines.

To apply for a badge, contact:

The Accessible Transport Unit: 020 8831 6096

Disabled Persons' Parking Bay

To apply for a parking bay, you can download a form from www.richmond.gov.uk and post to:

Transport Planning Services
Civic Centre
44 York Street
Twickenham
TW1 3BZ

Motability

Enables disabled people to use their mobility allowance to obtain a new car, powered wheelchair or scooter.

www.motability.co.uk

Car scheme

For more information about this scheme, contact:

Motability Operations
City Gate House
22 Southwark Bridge Road
London
SE1 9HB
Tel. 0845 456 4566
Minicom 0845 675 0009

Wheelchair/Scooter Scheme

For more information about this scheme, contact:

Route 2 mobility
Montgomery House, Newbury Road
Enham Alamein
Andover, Hampshire
SP11 6JS
Tel. 0845 607 6260

If you need any further information you can contact Richmond AID on:

Advice Line:	020 8831 6070
E-mail:	advice@richmondaid.org.uk
Website:	www.richmondaid.org.uk
Address:	Disability Action & Advice Centre, 4 Waldegrave Road, Teddington, TW11 8HT